WARRANTY

WOOD FENCE & GATE WARRANTY

• Our One Year Craftmanship Warranty

Cajun Fencing pledges to its customers that all workmanship provided for in the course of their fence construction projects will be free of defects, will be of a specified quality, and will perform properly for the lifetime of the product from the day of commencement of use, substantial completion of the project, or a date of notice of completion of the project, whichever is the first to occur. This warranty is transferable. New owner should notify Cajun Fencing (cajunfencingllc@gmail.com) upon ownership transfer.

• Notification of Defects

Within 10 days of the first knowledge of any defect, or failure to operate properly, Cajun Fencing is to be notified, in writing, by owner or his/her agents, Cajun Fencing shall be given first opportunity to repair, replace, and/or correct item found to be defective, or that fails to function properly, at no cost to the owner, within a reasonable period of time. Cajun Fencing shall not be liable for costs of repairs, replacement or correction for any defects or alleged defects should the Customer undertake the corrective action themselves.

• Not Covered Under This Warranty

This warranty does not apply to any construction work that has been subjected to an accident, misuse and abuse, nor to any construction work that has been modified, altered, defaced, and/or had repairs made/attempt by any other factor.

• Damage From Outside Sources

Cajun Fencing is not liable for repair conditions caused by chemical or sedimentary buildup, misuse or abuse, failure to dean or maintain as specified by the product/equipment manufacturer, structural changes, fire, freezing, electrical failure or surge, water damage, wind damage, lightning, mud, earthquake, soil/foundation/driveway/walkway movement, soil sediment, storms, accidents, pest damage, or acts of God.

• Manufacturer Defects

Cajun Fencing is not liable for repairs related to problems or failures caused by a manufacturer's defect.

• Staining Your Fence

You must wait allotted drying time after install before staining. You must use oil-based stain. Using a water-based stain will void this warranty.

• Wood Fence Parts

Cajun Fencing will not repair or replace any gate(s) or fence parts constructed of wood material that have warped, cracked, split, rotted, or chipped without invoicing accordingly (these conditions are not workmanship related and will not be covered under this warranty).

• Wooden Gates

Cajun Fencing does not warranty 8' TALL GATES, PINE DOUBLE GATES, SINGLE GATES WIDER THAN 5', or DOUBLE GATES WIDER THAN 10'. There is no warranty on gate hardware.

• VOID OF WARRANTY

This warranty shall be voided should any work, repair, replacement or correction be made on the product (the fence) by customer or any other party other than Cajun Fencing or a party affiliated with and/or approved by Cajun Fencing.

Free Exchange of Fence Pickets

Pressure treated and cedar boards qualify for exchange IF damage is due to faulty product AND damage is reported within THREE MONTHS of contract date. Cajun Fencing will exchange up to 5% of all pickets which were installed by Cajun Fencing at no charge. In order to complete the exchange, customer must make an appointment for exchange AND deliver the damaged boards to our facility. Should cedar become unavailable, a substitute wood selected by Cajun Fencing will be provided.

Product exchange does not include labor. If your fence repair requires Cajun Fencing services, Cajun Fencing will provide you with a labor cost estimate which needs to be paid in full before repair can be scheduled.

By Signing Below

I understand that removing the Cajun Fencing sign from my fence will void my warranty. I have read this warranty and understand the natural drying and checking process and furthermore understand there is no warranty written or implied that covers warping, cracking, splitting, and checking.

Last Revised 06.05.25

Signature of Agreement _____ Date _____